

## Annex A:

### Providers of Dispute Resolution Services

The organisations listed below can provide further information about the services they offer, including their charges. This list is not exhaustive. Many professional bodies provide dispute resolution services in their field of expertise. There may be local ADR services in the area.

*Inclusion in this list does not constitute an endorsement by the Office of Government Commerce*

	Services Offered	Contact Details
<b>Academy of Experts Faculty of Mediation and ADR</b>	Mediation Other ADR	Faculty of Mediation & ADR 2 South Square Gray's Inn London WC1R 5HT Tel: 020 7637 0333 Fax: 020 7637 1893 e-mail: <a href="mailto:admin@academy-experts.org">admin@academy-experts.org</a> Website: <a href="http://www.academy-experts.org">www.academy-experts.org</a>
<b>ACI (Arbitration a Commercial Initiative for dispute resolution)</b>	Arbitration Mediation Early Neutral Evaluation Mini-trials	3 Verulam Buildings, Gray's Inn, London WC1R 5NT e-mail: <a href="mailto:admin@aci-adr.com">admin@aci-adr.com</a> Website: <a href="http://www.aci-adr.com">www.aci-adr.com</a>
<b>ADR Group</b>	Mediation Early neutral - evaluation	Grove House Grove Road Redland, Bristol, BS6 6UN DX: 99884 Redland Bristol Tel: 0117 946 7180 Fax: 0117 946 7181 e-mail <a href="mailto:info@adrgroup.co.uk">info@adrgroup.co.uk</a> Website: <a href="http://www.adrgroup.co.uk">www.adrgroup.co.uk</a>
<b>Association of Consultant Architects (ACA)</b>	Adjudication Mediation	98 Hayes Road Bromley Kent BR2 9AB Tel: 020 8325 1402 Fax: 020 8466 9079 e-mail: <a href="mailto:office@acarchitects.co.uk">office@acarchitects.co.uk</a> Website: <a href="http://www.acarchitects.co.uk">www.acarchitects.co.uk</a>
<b>Association of Mediation Solicitors</b>	Mediation	Greenhouse Stirton Solicitors and Mediators 1 - 2 Faulkners' Alley Cowcross Street London EC1M 6DD Tel: 0171 490 3456 Fax: 0171 490 3242 e-mail: <a href="mailto:info@mediation-adr.co.uk">info@mediation-adr.co.uk</a>
<b>Association of Northern Mediators</b>	Mediation	Protection House 16 – 17 East Parade Leeds LS1 2BR Tel: 0113 399 3435 Fax: 0113 243 1100 e-mail: <a href="mailto:postmaster@northernmediators.demon.co.uk">postmaster@northernmediators.demon.co.uk</a> Website: <a href="http://www.northernmediators.co.uk">www.northernmediators.co.uk</a>

	Services Offered	Contact Details
<b>CEDR Solve (Centre for Effective Dispute Resolution)</b>	Mediation Early Neutral Evaluation Construction Adjudication Expert Determination	Exchange Tower 1 Harbour Exchange Square London E14 9GB Tel: 0207 536 6060 Fax: 0207 536 6061 e-mail: <a href="mailto:info@cedr-solve.com">info@cedr-solve.com</a> Website: <a href="http://www.cedr-solve.com">www.cedr-solve.com</a>
<b>Centre for Business Arbitration</b>	Arbitration Mediation Business - adjudication	11 Old Square Lincoln's Inn London WC2A 3TS e-mail: <a href="mailto:arbitration@lincolns-inn.com">arbitration@lincolns-inn.com</a> Website: <a href="http://www.arbitration.lincolns-inn.com">www.arbitration.lincolns-inn.com</a>
<b>Chartered Institute of Arbitrators</b>	Arbitration Mediation Adjudication	International Arbitration & Mediation Centre 12 Bloomsbury Square London WC1A 2LP Tel: 020 7421 7444 Fax: 020 7404 4023 e-mail: <a href="mailto:ghunt@arbitrators.org">ghunt@arbitrators.org</a> Website: <a href="http://www.arbitrators.org">www.arbitrators.org</a>
<b>Chartered Institute of Building</b>	Adjudication Arbitration Mediation	Englemere King's Ride Ascot Berkshire SL5 7TB Tel: 01344 630745 Fax: 01344 630713 e-mail: <a href="mailto:cking@ciob.org.uk">cking@ciob.org.uk</a> Website: <a href="http://www.ciob.org.uk">www.ciob.org.uk</a>
<b>City Disputes Panel Ltd</b>	Mediation Conciliation Arbitration Expert - determination Review panels	International Dispute Resolution Centre 8 Breams Building Chancery Lane London EC4A 1HP Tel: 0207 440 7373 Fax: 0207 440 7374 e-mail: <a href="mailto:info@disputespanel.com">info@disputespanel.com</a> Website: <a href="http://www.disputespanel.com">www.disputespanel.com</a>
<b>Consensus Mediation</b>	Mediation e-mediation (on-line mediation)	York House 89 York Street Norwich NR2 2AP Tel: 01603 665 845 Fax: 01603 633996 e-mail: <a href="mailto:mediate@consensusmediation.com">mediate@consensusmediation.com</a> Website: <a href="http://www.consensusmediation.com">www.consensusmediation.com</a>
<b>Dispute Mediation</b>	Mediation	3 Rowan House 9/31 Victoria Road Park Royal London NW10 6DP Tel: 020 8838 0022 Fax: 020 8965 0229 e-mail: <a href="mailto:enquiries@disputemediation.co.uk">enquiries@disputemediation.co.uk</a> Website: <a href="http://www.disputemediation.co.uk">www.disputemediation.co.uk</a>

	Services Offered	Contact Details
<b>Disputes Resolved</b>	Mediation Adjudication Conciliation - management	Fitzroy House 10 High Street Lewes, E Sussex BN7 2AD E-mail: <a href="mailto:disputes.resolved@freenet.co.uk">disputes.resolved@freenet.co.uk</a> Website: <a href="http://www.disputes-resolved.co.uk">www.disputes-resolved.co.uk</a>
<b>DRB, Dispute Resolution by Barristers</b>		104 New Walk Leicester LE1 7EA
<b>Global Mediation</b>	Mediation Advice and supply of model contract clauses	Global Mediation 107-111 Fleet Street London EC4A 2AB Tel: 020 7936 9090 Fax: 020 7936 9131 e-mail: <a href="mailto:info@globalmediation.co.uk">info@globalmediation.co.uk</a> . Website: <a href="http://www.globalmediation.co.uk">www.globalmediation.co.uk</a>
<b>In Place of Strife</b>	Mediation	212 Piccadilly London W1V 9LD Tel: 020 7917 9449 Fax: 020 7919 9450 e-mail: <a href="mailto:stops@mediate.co.uk">stops@mediate.co.uk</a> Website: <a href="http://www.mediate.co.uk">www.mediate.co.uk</a>
<b>Institution of Civil Engineers</b>	Conciliation Dispute Review Boards	Dispute Administration Service The Institution of Civil Engineers One Great George Street London SW1P 3AA Tel: 020 7222 7722 Fax: 020 7222 1403 e-mail: <a href="mailto:Drick.Vernon@ice.org.uk">Drick.Vernon@ice.org.uk</a>
<b>InterMediation</b>	Mediation Early Neutral Evaluation Adjudication Expert Determination Project Neutral Conflict management & prevention	The Claims Mediation Centre Gallery 4 The Lloyd's Building 12 Leadenhall Street London EC3V 1LP Tel: 0207 816 3606 Fax: 0207 816 3607 e-mail: <a href="mailto:support@intermediation.com">support@intermediation.com</a> Website: <a href="http://www.intermediation.com">www.intermediation.com</a>
<b>Northern Dispute Resolutions</b>	Mediation Conciliation	Northern Dispute Resolution 8 <sup>th</sup> Floor Pearl Assurance House 7 New Bridge Street Newcastle Upon Tyne NE1 8AQ e-mail: <a href="mailto:colin.fitzpatrick@forrestals.co.uk">colin.fitzpatrick@forrestals.co.uk</a> <a href="http://www.ndrnorthern-mediation">www.ndrnorthern-mediation</a>

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<b>Panel of Independent Mediators</b>	Mediation	The Panel Administrator Ocean House 24 Great Tower Street London EC3R 5AQ Tel: 020 7917 1745 Fax: 020 7917 1746
<b>Royal Institute of British Architects</b>	Adjudication Arbitration Expert - determination Mediation	ADR Officer 66 Portland Place London W1B 1AD Tel: 020 7307 3649 Fax: 020 7307 3793 E-mail: adam.williamson@inst.riba.org Website: www.architecture.com
<b>The Royal Institution of Chartered Surveyors</b>	Mediation Arbitration Expert - determination Adjudication	RICS Dispute Resolution Service Surveyor Court Westwood Way Coventry CV4 8JE Tel; 0207 334 3806 Fax: 0207 334 3802 e-mail: drs@rics.org.uk Website: www.rics.org.uk