

Achieving Excellence in Construction

OGC Information Note 2/2006

Project performance results October 2005 - March 2006 and future data collection after September 2006

This Information Note (IN):

- Provides the performance results for construction procurement activity by central government departments for the period October 2005 to March 2006, as measured against the key performance indicators originally devised for the Achieving Excellence in Construction Strategic Targets;
- Advises the future arrangements for data collection; and
- Explains the new electronic collation system that will be in place for the October 2006 to March 2007 data collection round.

Action

Departments need to ensure that Project Sponsors, and Project Managers are aware of the requirements of this Information Note, and have in place a process for continuing to record the progress of their projects against the key project indicators, as set out in Annex A.

Project Sponsors need to continue to produce updated project information in a timely fashion against the project indicators at each key project stage / OGC Gateway™, collate and submit to OGC on a biannual basis the aggregated project performance across the Department using the Project Report Form included in Annex A .

Aggregated departmental information should be issued to OGC (Charlotte.Madum@ogc.gsi.gov.uk) by 5 January 2007 for the six-monthly period ending 30 September 2006.

Departments, Project Sponsors and Project Managers are asked to note that OGC anticipate a new electronic data collection system will be in place for the next reporting period in 2007.

Results

The table below sets out the AE results for the period April 2003 to March 2006 against the original targets. Although the results have fluctuated between each measurement period they do indicate an improving trend and an overall significant improvement on the 1998 Bath University benchmark. The fluctuating results should be viewed in light of the differing data collection periods (24 months, 6 months and 6 months) and also the significant increase in the number of project returns. The equivalent 6 monthly returns for the period April 2003 – March 2005 is 85 compared with 442 for the latest collection period.

It is worth noting that the Construction Excellence in the Built Environment (CEBE), who also collect industry-wide construction project performance data, (mainly private sector and some public sector projects such as housing and local authority projects), have also observed similar fluctuations in their year on year results for the same period.

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Measurement Target		Bath University Study 1998	AE Strategic Targets	Project Performance April 2003 - March 2005	Project Performance April 2005 - September 2005	Project Performance October 2005 - March 2006
By March 2005, 70% (by column) of construction projects reaching benefits evaluation (OGC Gateway 5) in the period 1 April 2003 - 31 March 2005 to be delivered	On Time	30%	70%	65%	56%	45%
	Within Budget	27%	70%	61%	37%	60%
	To exceed customer and stakeholder expectations		70%	70%	56%	77%
	With zero defects		70%	60%	43%	57%
Total Number of Returns				341	442	442
Waste Avoidance				£117M	£45M	£44M

Action

New project performance data collection system from 2007

The Public Sector Construction Demand Database (PSCDD) has been developed to address a key recommendation of the 2003 report by Sir Christopher Kelly: Increasing Competition and Improving Long-Term Capacity Planning in the Government Market Place. It will provide an electronic, web based, real-time system of programme/project level planning data collection and analysis. This electronic database will be available to Departments via the Government Secure Internet (GSI) and will provide the demand and supply sides with real-time visibility of future construction programme/projects.

From 2007, the PSCDD will provide the means of collection of project performance measurement data and it is anticipated the system development will be complete in time for the AE returns covering the period October 2006 – March 2007, due 31st May 2007.

OGC has put in place a series of training sessions on the use of the PSCDD, departments interested in this should contact Charlotte Madum on 020 7271 2703 or at Charlotte.Madum@ogc.gsi.gov.uk.

Background

Through the application of the Achieving Excellence in Construction initiative's best practice principles, Departments are committed to maximise, via continuous improvement, the efficiency, effectiveness, and value for money of their procurement of new works, maintenance, and refurbishment projects, and programmes.

Data is collected to enable individual organisations to benchmark their own performance against government wide performance and also so that construction procurers can monitor whether the progress already made in improving construction project performance is being maintained. The Key Performance Indicators are:

- Project delivery to time, within budget, to exceed customer and stakeholder expectations, and defect free
- Improvements in procurement time periods
- Supplier Safety performance measurement requirements
- Unit cost which is a new measure that will be included from spring 2007.

ACHIEVING EXCELLENCE IN CONSTRUCTION STRATEGIC TARGET REPORT FORM

Project Name:		Contact Name:	
E-mail Address:		Telephone Number:	
Client:		Department:	
Project Type:	Please select one option.	Procurement Route:	Please select one option.
		Funding Profile:	Please select one option.

Other Procurement Route Used: Please either select an option from the following drop-down list, or if the procurement route used is not listed enter it in the box provided:
 Please select one option.

Name of Supplier Responsible for Delivering the Project / Programme:

Programme (Planned / Actual) Key Project Stage	Business Case Approval (OGC Gateway 1)	Start of Procurement (OGC Gateway2)	Contract Award	Commitment to Construct (OGC Gateway 3)	Project Completion / Readiness for Service (OGC Gateway 4)	Construction Cost (Planned / Actual) (£0.00 M)
Forecast Programme at Business Case Approval:		Planned Date. <input type="text"/>	Planned Date. <input type="text"/>	Planned Date. <input type="text"/>	Planned Date. <input type="text"/>	£0.00 Business Case budget Cost (Construction Works) including risk & contingency
Forecast Programme at Start of Procurement:			Planned Date. <input type="text"/>	Planned Date. <input type="text"/>	Planned Date. <input type="text"/>	£0.00 Start of Procurement Budget Cost (Construction Works) including risk & contingency;
Forecast Programme at Commitment to Construct					Planned Date. <input type="text"/>	£0.00 Contract Sum (Construction Cost) including risk & contingency;
Actual Date Each Key Project Stage Achieved:	Actual Date. <input type="text"/>	Actual Date. <input type="text"/>	Actual Date. <input type="text"/>	Actual Date. <input type="text"/>	Actual Date. <input type="text"/>	£0.00 Out-turn Final Account (Construction Cost):

Accident Statistics (AIR)	Quality Measures								
	6	12	18	24	30	36	42	48	60
Months after Start of Construction									
Accidents Recorded (a):	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Average Number Employed (b):	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Accident Incident Rate = 100,000 * (a/b)	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
	Defects recorded at completion? Please select an option.								
	Defects recorded during the initial 12 months? Please select an option.								
	Customer satisfaction score: 1 = Very dissatisfied. 10 = Very high satisfaction. Please select an option.								

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Further Information

Further guidance on this Information Note can be obtained from Charlotte Madum on 020 7271 2703 or at Charlotte.Madum@ogc.gsi.gov.uk.

Departmental Policy

Recipients of this Information Note should consult adequately within their Department to ensure that any action taken is at the appropriate level, and complies with their own Department policies, and procedures.

Annex

At Annex A to this Information Note is the sample Project Report Form to allow Project Sponsors to record project data.



Office of Government Commerce

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The Service Desk will also channel queries to the appropriate second-line support. We look forward to hearing from you.

You can contact the Service Desk

8am – 6pm Monday to Friday

T: 0845 000 4999

E: ServiceDesk@ogc.gsi.gov.uk

W: www.ogc.gov.uk